



**Drinking-Water System Number:** 260002798  
**Drinking-Water System Name:** Woolwich North Distribution System  
**Drinking-Water System Owner:** Township of Woolwich  
**Drinking-Water System Category:** Large Municipal Residential  
**Period being reported:** January 1, 2024 – December 31, 2024

***For Large Municipal Residential Systems:***

**Does your Drinking-Water System serve more than 10,000 people?**

- Yes
- No

**Is your annual report available to the public at no charge on a website on the internet?**

- Yes
- No

**Location where Summary Report required under O. Reg. 170/03 Schedule 22 will be available for inspection:**

- Available by calling Infrastructure Services at 519-669-6041
- [www.woolwich.ca](http://www.woolwich.ca)

**Are there any Designated Facilities serviced by your system, and is a copy of your annual report provided to all Facilities?**

Yes, there are 26 Designated Facilities, and they are all provided with a copy of the annual report.

**1. List all Drinking-Water Systems (if any), which receive all their drinking water from your system:**

Drinking Water System Name	Drinking Water System Number
None	N/A

**2. Did you provide a copy of your annual report to all Drinking-Water System owners that are connected to you and to whom you provide all its drinking water?**

- Yes
- No

**3. Indicate how you notified system users that your annual report is available and is free of charge.**

- Public access/notice via the web
- Public access/notice via Government Office
- Public access/notice via a newspaper
- Public access/notice via Public Request

**4. Describe your Drinking-Water System**

The Woolwich North Distribution System is stand-alone and is not treated by the Township of Woolwich, therefore, there is no chlorine boosting, ultraviolet (UV) irradiation, secondary disinfection, and pressure boosting or pressure control within the control of the water distribution system. The Township of Woolwich does not own or operate the water storage facilities servicing this system.

The Woolwich North distribution system receives water from Waterloo Well Supply, which is part of the Urban Integrated System. The Urban Integrated System is owned and operated by the Regional Municipality of Waterloo.



The Township of Woolwich owns and operates the Woolwich North Distribution System, including pipes, valves, and residential meters. The Woolwich North distribution system services a population of approximately 14728 people with about 5088 residential service connections, with approximately 583 hydrants

5. List all water treatment chemicals used over this reporting period.

Water treatment is the responsibility of the Region of Waterloo. The Region of Waterloo reports all the treatment chemicals used via their annual Water Quality Reports for the Integrated Urban System. The Township of Woolwich disinfects all parts, material and pipe during new installation and repair.

6. Were any significant expenses incurred?

- Install required equipment.
- Repair required equipment.
- Replace required equipment.

7. Please provide a brief description and a breakdown of the monetary expenses incurred.

There were three broken water mains: 4 Cedar Waxwing Dr, Elmira (July 13, 2024), 30 Tanager, Elmira, (Sept 15, 2024) and 21 Pheasant Dr., Elmira (Oct 24, 2024). Both sites are in Elmira. The total estimated cost to repair the water mains is \$15, 000 -\$25,000.

Water mains were replaced on three streets: George, High and Charles in Elmira, at an approximate cost of \$96,000.

8. Provide details on the notices submitted in accordance with subsection 18(1) of the Safe Drinking-Water Act or section 16-4 of Schedule 16 of O.Reg.170/03 and reported to Spills Action Centre

Incident Date	Parameter	Results	Unit of Measure	Corrective Action	Corrective Action Date
2024-06-12	Total Coliform	P	A - P	Flushed and resampled- upstream, downstream and source sampled	2024-06-13
2024-06-13	Total Coliform	P	A - P	Flushed and resampled- upstream, downstream, and source sampled	2024-06-14
2024-06-19	Total Coliform	P	A - P	Flushed and resampled- upstream, downstream, and source sampled	2024-06-20
2024-06-26	Total Coliform	P	A - P	Flushed and resampled- upstream, downstream, and source sampled	2024-06-27
2024-07-03	Total Coliform	P	A - P	Flushed and resampled- upstream, downstream, and source sampled	2024-07-04
2024-07-23	Total Coliform	P	A - P	Disconnected the temp main	2024-07-24
2024-07-23	Total Coliform	P	A - P	Disconnected the temp main	2024-07-24
2024-07-31	Total Coliform	P	A - P	Flushed and resampled- upstream, downstream and source sampled	2024-08-01
2024-08-14	Low Chlorine	Total chlorine = 0.22, free chlorine = 0.03, and the combined chlorine = 0.19	mg/L	Flushed and sampled for Bacti.	2024-08-14
2024-08-27	Low Chlorine	Total chlorine = 0.22, free chlorine = 0.02, and the combined chlorine = 0.20	mg/L	Flushed and sampled for Bacti.	2024-08-27



**9. Microbiological testing is done under Schedule 10, 11 or 12 of Regulation 170/03, during this reporting period.**

Sample Source	Number of Samples	Range of E. Coli or Fecal Results (min) - (max)	Range of Total Coliform Results (min) - (max)	Number of HPC Samples	Range of HPC Results (min) - (max)
Distribution	486	A	A - P	169	0 – 170 (CFU/mL)

**10. Operational testing is done under Schedule 7, 8 or 9 of Regulation 170/03 during the period covered by this Annual Report.**

	Number of Grab Samples	Range of Results (min) - (max)	Unit of Measure
Township Chlorine Combined	945	0.49 – 1.57	mg/L

**11. Summary of additional testing and sampling conducted in accordance with the requirement of an approval, order, or other legal instrument.**

Date of legal instrument issued	Parameter	Date Sampled	Result	Unit of Measure
N/A				

**12. Summary of Inorganic parameters evaluated during this reporting period or the most recent sample results.**

Parameter	Number of Samples	Result Value Range (min-max)	Unit of Measure	Exceedance
Alkalinity	16	217 - 270	mg/L	None
pH	32	7.15 –8.91	pH	None

**13. Summary of lead testing under Schedule 15.1 during this reporting period:**

Location Type	Number of Samples	Range of Lead Results (min) – (max)	Unit of Measure	Number of Exceedances
Plumbing	34	<0.200 – 4.95	ug/L	None
Distribution	16	<0.200 – 7.93	ug/L	None

**14. Summary of Organic parameters sampled during this reporting period or the most recent sample results.**

Parameter	Number of Samples	Result Value	Unit of Measure	Number of Exceedances
Haloacetic Acids (HAA) (NOTE: annual average)	20	<5.05	ug/L	None
THM (NOTE: annual average)	20	9.57	ug/L	None

**15. List any Inorganic or Organic parameter(s) that exceeded half the standard prescribed in Schedule 2 of Ontario Drinking Water Quality Standards.**

Parameter	Result Value	Unit of Measure	Date of Sample
N/A			